

The Charity of Marjorie Hurst

Trustees' Response to Complaints Performance & Service Improvement Report 2023-24

The Trustees of the Charity of Marjorie Hurst are confident that its complaints process is compliant with the Housing Ombudsman's Complaint Handling Code. We hereby approve the Complaints Performance & Service Improvement Report for 2023-24.

Signed:

Rick Dallimore

Chair of Trustees

16/10/24